

DAF Vehicle Parts

£7,280 - £8,000 per year

Perth Full-time (40 Hours)

Closing date 11/04/2018

SCQF level 8/9 / MA level 4

Apply via www.apprenticeships.scot

Apprentices will be working alongside fully qualified parts advisors to be fully trained in sourcing and supplying parts for Heavy Vehicle.

What might a typical day in this job look like?

- safe storage of parts
 - handling, storing and receiving stock, payments, procedures, identifying, sourcing and ordering parts
 - monitoring and solving customer problems/enquiries and processing of customer orders.
- The Parts Advisor Apprentice will be working with both customers and workshop staff, over the phone and face to face, using DAF computerised stock management systems and parts identification programme – ECAT.

A Parts Advisor Apprentice will support the dealership, improve sales and provide excellent customer service.

What will I learn?

Apprentices will be working and will be trained within the dealership and an advisor will visit at least every 4-6 weeks as part of a close support network to ensure that Apprentices are both enjoying and succeeding in their course. An Apprentice's training includes:

Industry recognised framework qualification.

Functional Skills (ICT, English and Maths)

NVQ Level 2 and/or Level 3

Vocational related qualification (technical certificate)

What qualification or qualities are required?

No qualifications required as full training will be provided. A keen interest in the heavy vehicle industry with good communication skills both verbal and written.